Prepare the equipment

Use this guide to connect an Easy On Hold music player to Sonos speakers in your business.

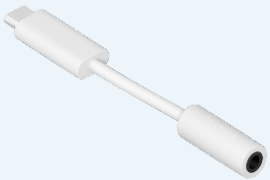
Have these items ready



Music player
2CBAS + power supply



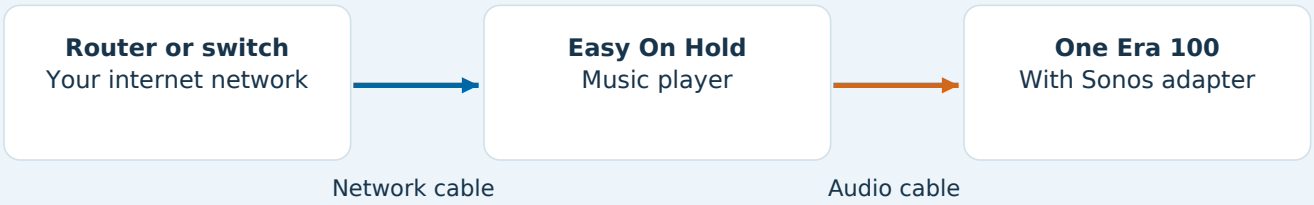
Sonos speakers
Era 100 + power cords



Sonos adapter
Sonos Line-In Adapter

Also needed: audio cable supplied for this setup; network cable (Ethernet); phone or tablet with the Sonos app; business Wi-Fi name and password.

Where the cables go



1 Connect the player to the network and power

Plug the network cable into **ETHERNET** on the player and an available network socket on your router or switch. Connect the supplied power adapter to **POWER IN** and a power outlet.

2 Plug in and set up each Sonos speaker

Place each speaker near a power outlet and within Wi-Fi range. Keep one speaker close enough to reach the player with the audio cable. Plug every speaker into power.

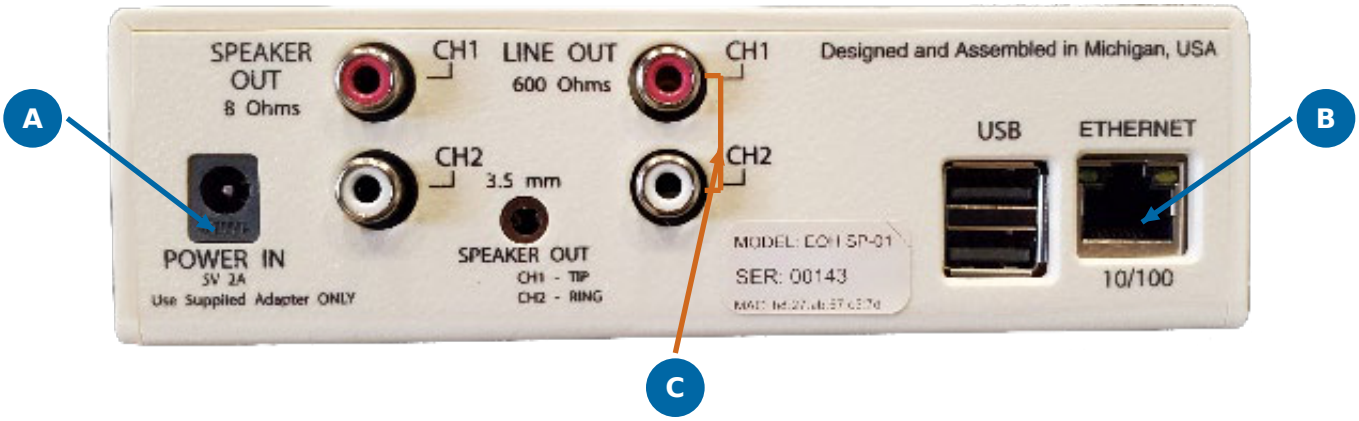
Connect your phone to the business Wi-Fi. Open the **Sonos** app and follow its setup instructions. For an existing system, use **Settings > Add Speaker or Component**. Name each speaker by location, such as Lobby or Showroom.

Before mounting: test the speakers in their intended locations. Avoid guest Wi-Fi that prevents devices from communicating.

Connect the audio cable

Only one Era 100 needs the audio cable. That speaker shares the music with the other Sonos speakers over Wi-Fi.

Find the sockets on the back of the player



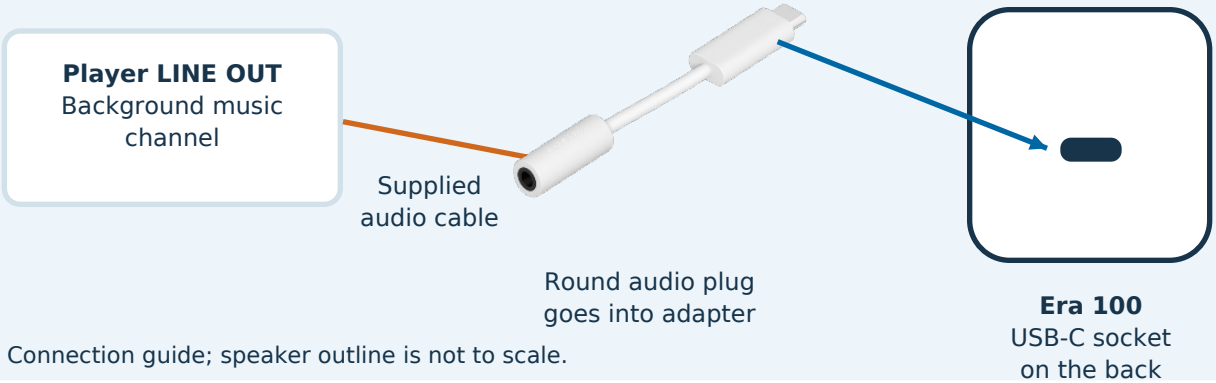
A POWER IN
Connect the supplied power adapter.

B ETHERNET
Connect the network cable to your router.

C LINE OUT
Use the channel assigned to background music.

Check the output: if your setup information does not identify CH1 or CH2, ask Easy On Hold which LINE OUT jack to use. Do not use SPEAKER OUT.

3 Connect the player to the Sonos adapter



Connection guide; speaker outline is not to scale.

1. Connect the player end of the supplied audio cable to the assigned **LINE OUT** jack.
2. Plug the small round end into the **Sonos Line-In Adapter**.
3. Plug the adapter's USB-C end into the back of the Era 100.

Use the Sonos adapter specified for this setup. Each speaker also needs its own power connection.

Select the music and speakers

Use the Sonos app for playback and room volume. Use your Easy On Hold account to manage your music selection.

4 Start music on the connected speaker

Select the speaker with the audio cable in Sonos. Make sure the player is online and your Easy On Hold music service is active. Then follow this tap sequence:

Home	→	**Your Sources**	→	**Connected source**
Open the Home screen		Tap Line-In		Select it to play

Line-In means music entering Sonos through the cable. Start with low volume and raise it until you hear music.

5 Add the other rooms

Open **Grouping** from the Now Playing bar at the bottom of the app. Check the rooms you want, including the connected speaker, then tap **Apply**.

☑ **Lobby** ☑ **Showroom** ☑ **Office**

Example: checked rooms play the same music. Set volume for each room.

6 Choose what happens when music is detected

Open **Settings > [room with the cable] > Line-In > Autoplay**. Choose that room, turn on **Include Grouped Rooms**, and set an autoplay volume. Group the rooms first; Autoplay does not create the group.

If something does not work

No sound: check player power, network and audio cables. Select Line-In again and check volume.
Only one speaker plays: open Grouping, check the other rooms and tap Apply.
Music cuts out: check Wi-Fi coverage. In the connected room's Line-In settings, try a longer Audio Delay. Ask your network support person if it continues.

Leave the player and speakers powered on. After a restart, select Line-In and check the room group if music has not resumed.

Tap sequences and room choices above are guides, not app screenshots. App labels may change.
Sonos help: Line-In | Grouping | Autoplay