

All scripts and audio: 3 business day maximum turnaround.	<b>3-DAY TURNAROUNDS</b>	Recordings may require 1 to 2 weeks or more.
Highly qualified engineering support 24/7.	<b>24/7 SUPPORT</b>	Part-time or third-party.
Receive text or email when content is about to expire.	<b>ALERT SYSTEM</b>	N/A
Specially-licensed hit music by popular artists (70+ Channels). For “on-hold” and overhead/background.	<b>POPULAR ARTISTS</b>	Callers are told they can “choose the music style” but don’t hear their favorite artists.
Easy, organized content management, script templates, audio approval, etc.	<b>CREATIVE CONTENT MANAGER</b>	Email attachments (unreliable).
Highly-available, redundant I.P. connections to many platforms.	<b>DIGITAL CONNECTIVITY</b>	Analog audio connection (wired) or audio files.
A library of individual topics play randomly, improving caller retention.	<b>RANDOMIZATION*</b>	Loop of topics heard in the same order, over and over causes hang-ups.
Schedule start/stop dates, day-of-week, time-of-day.	<b>AUTOMATION*</b>	Time-consuming manual file management; out-of-date messages may play.
Time-sensitive messages are heard by more callers.	<b>PRIORITY MESSAGES*</b>	N/A
Changes are heard immediately.	<b>INSTANT START/STOP*</b>	Hours, days or more to change content.
2-Channel Business Audio System or Streaming Queue Music™ appliance (Virtual Machine).	<b>ON-PREMISE SOLUTIONS</b>	Older devices with analog connections; third-party devices.
Hosted streaming music and messages.	<b>HOSTED CLOUD SOLUTIONS</b>	N/A
Single point of contact for all creative and support services.	<b>VERTICALLY INTEGRATED</b>	Outsourced talent, technology, support.
Experts in custom integrations for Cisco.	<b>CISCO SOLUTIONS PARTNER</b>	N/A