CONNECTING MUSIC ON HOLD TO YOUR COMDIAL TELEPHONE SYSTEM

The Comdial telephone system manual explains that the Comdial phone system must be set up to allow external music on hold to be played. Alternatively, a beep tone or silence may be selected. Please refer to your Comdial installation manual for more information.

Connection for Music On Hold Message Player

The Comdial instruction manual provides the following steps for adding hold music to your Comdial phone system:

- Locate CPM the "MC1" and "MC2" connector jacks on the CPM.

- Connect the output of the external music source to the appropriate MC1 or 2 connector

HINT
MC1 is used for Music On Hold as a default.

Type of Connector Needed

The Comdial manual recommends using "a prefabricated mini-plug" cable.

Your on hold message player, if purchased from www.easyonhold.com, offers two RCA type outputs. The 600-Ohm output is commonly used for telephone music on hold applications.

You will need to convert one end of the music on hold player connection cable (included with your music on hold player from www.easyonhold.com). Such a connector is pictured, below:

Adjusting The Music Volume For Callers On Hold

Adjust the music volume level at the external music source.

HINT
When adjusting the music for Music On Hold:
• Place a call into the system on one of the CO Lines so that the external music source is heard by the calling party (you).

CONTACT
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